



Workshop Terms & Conditions:

This Agreement represents the entire Agreement between the Customer and the PC Laptops.

- All products booked in at PC Laptops are at the customer's own risk.
- We use administrative, technical, and physical security measures to protect your personal information and take reasonable steps to securely destroy or permanently de-identify personal information when we no longer need it.
- We do not collect, use, or disclose sensitive personal information as defined by applicable consumer privacy laws other than as permitted by law or with your consent (where required).
- PC Laptops gives free quotations on all repairs and no quote rejection fees are applicable.
- All quotations are subject to the availability of input goods or services by the supplier. Prices quoted are subject to any increase in the cost price, including currency fluctuations, before acceptance of the order.
- All repair quotes accepted by the customer will be billed accordingly. Products booked in will not be released until payment has reflected.
- Please allow 1-4 working days for any feedback or a quotation on all booked in jobs.
- Delivery and performance times quoted are estimates and are not binding on the Supplier.
- Priority fee is applicable on all urgent jobs which require immediate assistance. (R750.00 including VAT)
- Repair warranties are immediately void should the product be tampered with in any way, if there are signs of physical damage, or if the incorrect AC Adapter was used
- No warranties are applicable on software related repairs.
- The warranty term for hardware replacements will start on the date of invoice and will be valid for the period relevant to the product purchased.
- The customer agrees that neither PC Laptops nor any of its employees will be liable for any negligent or innocent misrepresentations made to the customer.
- Warranties start on the date of invoice and not on the date of collection.
- PC Laptops reserve the right to sell any equipment after 90 days to defray costs.

All products booked in at PC Laptops are at the customer's own risk. Thus, it is recommended that the customer has insurance on products should any damages occur. PC Laptops technicians are qualified and equipped to service or repair your products and take precautionary measures to minimize the risks. PC Laptops does not accept liability for:

- any data lost as a result of PC Laptops fulfilling the services requested by the customer. As such please ensure that all data on hard-disk drives and/or any other storage devices has been backed up, and all removable media, such as diskettes, CDs, PC Cards, removable storage, adapters, etc. has been removed.
- any problems it is not able to remedy due to any matter beyond its control. Including, but not limited to, the age, specification, or condition of the customer's hardware and or software. As well as a customer's failure to provide appropriate software disks, drivers, product serial numbers or any fault with the customer's Internet Service Provider (ISP).

I, (Name and Surname) _____, hereby agree to the terms & conditions stated above.

Date: ____/____/____

Signed: _____

CRO Number: _____